

# Privacy Policy

Cynata Therapeutics Limited  
ACN 104 037 372

Last updated **25 May 2021**

## **1 Introduction**

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Cynata Therapeutics Ltd (we, us, our) regards privacy as an important part of our relationship with our customers, suppliers and other individuals who visit our website or communicate with us.

This privacy policy sets out how we collect, use, disclose and protect your personal information, and what choices you have with respect to that personal information. Personal information is defined in the Privacy Act 1998 (Cth) (the Act), and as used in this privacy policy may include health information or other sensitive information.

## **2 Changes to this policy**

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We may change this privacy policy from time to time, including to reflect changes to our website, products or services that may impact how we handle personal information. If we make a change, we will upload the revised privacy policy to our website, so we recommend you check back regularly to review any changes. Changes to this privacy policy will apply from the date that we upload the revised policy to our website, and your continued use of our website or our services after that time constitutes your agreement to the changes.

## **3 Personal information we collect**

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We collect personal information that you provide directly to us, including via our website and through any other means of communicating with us (e.g. telephone call or email). This may include your name and contact details, for example, where you make an enquiry or supply services to us, or information about your opinions where you provide us with feedback or suggestions. We also collect personal information where you voluntarily submit a CV or resume to us, either unsolicited or in response to an advertised position.

We may also collect personal information about you from third parties where you have consented to this or the information is publicly available.

In some circumstances we may obtain health or other sensitive information about you, but only where you have consented to providing this personal information to us, for example through a collection notice. Our website is not intended to be used as a platform for collection of health or other sensitive information about you and therefore we request that you do not provide such information to us when communicating via our website.

You are under no obligation to provide personal information to us, however if you choose not to provide such information, we may not be able to respond to your request or provide you with certain services.

By providing us with personal information you consent to us handling that information in accordance with this Privacy Policy and any applicable collection notice provided to you.

## **4 How we use your personal information**

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We use and disclose your personal information for the following purposes:

- to verify your identity
- to provide products and services to you

- to receive products and services from you
- to provide you with updates on our products and services that we think may be relevant to you, and to market our products and services to you, including contacting you electronically for this purpose
- to develop and improve our website, products and services
- to bill you or the organisation you represent and to collect money that you or they owe us, including authorising and processing credit card transactions
- to respond to communications from you, including a complaint
- to protect and/or enforce our legal rights and interests, including defending any claim
- for any other purpose authorised by you or applicable privacy laws, including the Act.

We also use de-identified information for analysis purposes to inform our product development activities and our submissions to regulators.

We may also rely on exemptions under applicable privacy laws to use and disclose your personal information in appropriate circumstances, such as the employee records exemption in the Act.

## **5 Unsubscribing from marketing communications**

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You can unsubscribe from any marketing communications from us by following the instructions on any communications sent to you. You can also exercise this right at any time by contacting us using the details at the end of this privacy policy.

## **6 Disclosing your personal information**

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We may disclose your personal information to:

- our employees, contractors, and other companies within our corporate group
- any third parties that support our website, products or services, including our IT service providers
- our consultants and advisors to protect and/or enforce our legal rights and interests
- a person who can require us to supply your personal information (e.g. a regulatory authority) in order to comply with a legal or regulatory obligation, or in response to a non-mandatory request for information
- any other person authorised by law (e.g. a law enforcement agency)
- a new or prospective owner of our business or our assets in connection with any merger or sale of all or part of our business or assets (in which case we will take reasonable steps to ensure the new owner has a privacy policy reasonably consistent with this policy)
- any other person authorised by you.

The entities that we disclose your personal information to may be located in Australia or other countries. You consent to us transferring your personal information from the country that you are in to such countries for the purposes outlined in this privacy policy. Where we transfer your personal information to a recipient in a country that does not provide the same level of privacy protection as Australia, we will take reasonable steps to ensure your personal information is appropriately protected by that recipient.

## **7 Protecting your personal information**

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We will take reasonable steps to protect the personal information we hold from misuse, interference, loss and unauthorised activity.

## **8 Accessing and correcting your personal information**

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Subject to certain grounds for refusal set out in the Act, you have the right to access your personal information that we hold in a manner that is reasonable and practicable and to request a correction to your personal information.

Before you exercise this right, we will need evidence to confirm that you are the individual to whom the personal information relates or a person who is authorised to make a request on their behalf. In respect of a request for correction, if we are satisfied that the information is incorrect and we are reasonably able to change the personal information, we will make the correction. If we do not make the correction, we will take reasonable steps to note on the personal information that you believe the personal information is incorrect and requested the correction.

If you want to exercise either of the above rights, you can contact us by email at the address listed at <https://www.cynata.com/contact-us>. Your email should provide evidence of who you are and set out the details of your request (e.g. the personal information, or the correction, that you are requesting). We will respond to your request within a reasonable period. We may charge you our reasonable costs of providing you with copies of your personal information.

## **9 Internet use and external links**

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While we take reasonable steps to maintain the security of our website, providing information over the internet is not without risk.

If you follow a link on our website to another site, the owner of that site will have its own privacy policy relating to your personal information. We are not responsible for any content on these other sites, or for how the owners of that site collect, use and protect personal information that you may provide to them. We suggest you review that site's privacy policy before you provide any personal information.

## **10 Cookies**

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We use cookies (a small data file with an alphanumeric identifier that we transfer to your computer's hard drive so that we can recognise your browser) to monitor your use of our website and personalise certain features of our website for you. While cookies do not normally contain personal information, if you have provided us with personal information as part of using our website then the cookies we use may be associated with that personal information to enable us to increase the personalisation of our website for you.

You may disable cookies or instruct your browser to stop accepting them by changing the settings on your browser, although this may mean that you cannot use all of the features of our website.

## **11 Contact Us**

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If you have any questions about this privacy policy, our privacy practices, or if you would like to request access to, or correction of, your personal information, or to make a complaint you can contact us via the details at <https://www.cynata.com/contact-us>.